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# FAIRFIELD Institute of Management & Technology

Affiliated to GGS IP University , an 'A' Grade College by DHE, Govt. of NCT DELHI , Approved by the Bar Council of India, NCTE and Recognised under 2(f) of UGC Act of 1956

# STUDENT FEEDBACK ANALYSIS (2019-2020)

The Institute conducts continuous feedback/surveys bi-annually on the 'teaching & learning' process from the students. All students actively participate in giving their honest & true feedback. The feedback is done on few parameters such as depth of course content, availability of source material, study material (in-library), employability, and relevance to a real-life situation, along with course outcome acquired during the semester. The questions touch upon the coverage of syllabus, content-provided, student-centric methods adopted, usages of ICT facilities, time management, and the assistance provided by the faculties related to the dissertations, projects, assignments, or any other files.

The responses are scored over a four-point scale (Excellent, Very Good, Good, and Average). To have continuous improvement, all the responses were studied thoroughly. It is evident from the graph enclosed that, majority of the students are satisfied with the curriculum, academic performance, and the assistance provided by the faculties.

#### **Student Feedback Questions:**

Q1. How was the quality of online study material including Subject Notes, PPT, Audio Lectures, And Video lectures provided to you?

- Q2. How was the content covered in online classes?
- Q3. Efficiency and frequency of online classes.
- Q4. Time Management of the online classes.
- Q5. Assistance provided by the faculty related to the subject.

Q6. Assistance provided by faculty related to the dissertation, projects, assignment, or any other file.

Q7. Overall Experience of online classes during COVID 19 Pandemic.

#### Student Feedback Analysis

#### 1. Tabular Analysis of Student Feedback

#### A. In Numbers

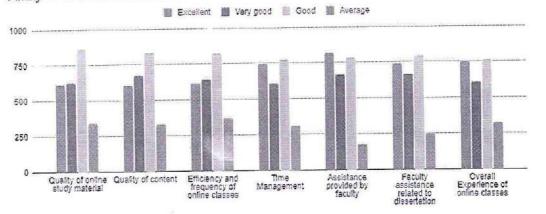
| Questions                                  | Excellent | Very good | Good | Average |
|--|-----------|-----------|------|---------|
| Quality of online study material           | 611       | 625       | 864  | 338     |
| Quality of content                         | 601       | 676       | 832  | 329     |
| Efficiency and frequency of online classes | 613       | 639       | 823  | 363     |
| Time Management                            | 746       | 608       | 775  | 309     |
| Assistance provided by faculty             | 815       | 666       | 781  | 176     |
| Faculty assistance related to dissertation | 736       | 664       | 791  | 247     |
| Overall Experience of online classes       | 749       | 607       | 761  | 321     |

#### B. In Percentage

|  | Excellent | Very good | Good   | Average |
|--|-----------|-----------|--------|---------|
| Quality of online study material           | 25.06%    | 25.64%    | 35.44% | 13.86%  |
| Quality of content                         | 24.65%    | 27.73%    | 34.13% | 13.49%  |
| Efficiency and frequency of online classes | 25.14%    | 26.21%    | 33.76% | 14.89%  |
| Time Management                            | 30.60%    | 24.94%    | 31.79% | 12.67%  |
| Assistance provided by faculty             | 33.43%    | 27.32%    | 32.03% | 7.22%   |
| Faculty assistance related to dissertation | 30,19%    | 27.24%    | 32.44% | 10.13%  |
| Overall Experience of online classes       | 30,72%    | 24.90%    | 31.21% | 13.17%  |

#### C. Diagrammatic representation of the Analysis

Analysis of student feedback



During the odd Semester (Aug-2019 - Dec-2019) feedback was taken and the suggestions received from students are as follows:

- Research-oriented activities should be encouraged at the student level
- Students were facing problems with parking and space in canteen premises
- Students suggested having a Yoga/ Physical activity during assembly
- Few Students expressed their lack of availability of laptop/ computers to complete their digital assignment.

#### Overall Experience of online classes during COVID 19 Pandemic (March 2020- June 20):

Despite the COVID 19 pandemic, the student's overall experience was quite good. Most of the students found the online classes to very interactive informative and helpful.

Experiences shared by the students are as follows:

- The duration of the classes can be increased up to 60 Minutes.
- There should be 10 minutes break between each class
- The students were interested to have more numbers of doubt clearing/tutorial classes
- Some of the students faced network issue/Connectivity problems
- Some of the students were login with fake emailed and disturbed the whole class
- Recorded classes were also suggested by some of the students
- Protection from the outside intruders

The feedback & suggestions obtained are discussed with the higher authorities & management and the issues of special concerns are addressed and discussed in the in-house meetings for the upcoming session. Required actions were taken in the form of sending circulars to course departments along with the students.

#### Action Taken Report

| Feedback  | Action Taken  |
|---|---|
| Research-oriented activities should be encouraged at the student level                                      | Students were assigned Action Research Topics   |
| Students were facing problems for parking,<br>Playground, and space in canteen premises                     | The Institute has acquired new space which is<br>being utilized for Parking & playground<br>To resolve the canteen Issue Time table has<br>been scheduled with the different break timing<br>of each course |
| Students suggested having a Yoga/ Physical activity during assembly   | During Assembly weekly Yoga sessions were conducted regularly   |
| Few Students expressed their lack of availability of laptop/ computers to complete their digital assignment | Students were provided with computers after classes to complete their digital assignments   |
| Duration of the Online classes can be increased up to 60 Minutes  | The timing was revised for the online classes   |
| There should be 10 minutes break between each class   | The timetable was revised with a break of 5 minutes.  |
| Protection from the outside intruders   | Specific Email groups were created  |
| Classes should be more interactive  | Encouragement of Cooperative learning through projects, presentations, and group work   |

The Teaching-Learning-Evaluation process in the Institute is given meticulous attention **Preparing Clear Course Plans/Course Schedules:** Prepared by the faculty, these are made available on the student portal.

Academic Calendar: Published bi annually – these contain the curriculum, the method of teaching and evaluation, and the plans for co-curricular and extra-curricular activities, seminars, workshops, conferences, training programs, etc.



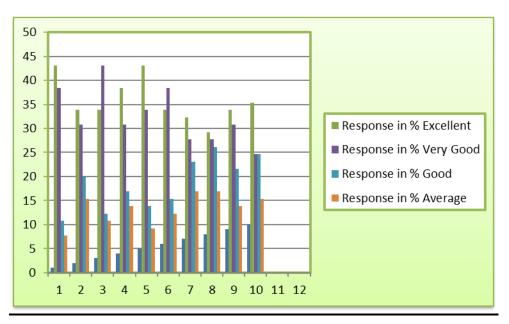
# **STUDENT FEEDBACK ANALYSIS (2018-2019)**

Fairfield Institute of Management & Technology is dedicated to the pre-eminence of education along with other important stipulation for the students. Institute conducts feedback process for knowing perspective of the students and their thoughtful and constructive feedback are used to make improvements in order to enhance their growth and development if needed.

Following is the analysis of the opinion provided by the students:

#### **Student Feedback Analysis**

| Question | Curriculum Evaluation Points                      | Response in % |       |       |         |
|----------|---|---------------|-------|-------|---------|
| No.      |   | Excellent     | Very  | Good  | Average |
|          |   |               | Good  |       |         |
| 1.       | Has the teacher covered entire syllabus as        |               |       |       |         |
|          | prescribed by University?                         | 82.14         | 10.25 | 4.68  | 2.93    |
| 2.       | Has the teacher covered relevant topic beyond     |               |       |       |         |
|          | Syllabus?   | 73.5          | 15.62 | 5.83  | 5.05    |
| 3.       | Effectiveness of teacher in terms of technical    |               |       |       |         |
|          | content   | 66.88         | 19.24 | 7.57  | 6.31    |
| 4.       | Effectiveness of teacher in terms of              |               |       |       |         |
|          | communication Skills                              | 60.73         | 15.14 | 12.03 | 11.83   |
| 5.       | Effectiveness of teacher in terms of use of Non   |               |       |       |         |
|          | print teaching aids                               | 77.13         | 11.81 | 8.02  | 3.04    |
| 6.       | Effectiveness of teacher in terms of Availability |               |       |       |         |
|          | beyond normal classes and co-operation to solve   |               |       |       |         |
|          | individual problems.                              | 62.46         | 18.93 | 9.62  | 8.99    |
| 7.       | Effectiveness of teacher in terms of Pace on      |               |       |       |         |
|          | which contents were covered                       | 73.5          | 15.62 | 5.83  | 5.05    |
| 8.       | Overall effectiveness of teacher                  | 61.64         | 20.44 | 10.83 | 7.09    |
| 9.       | How do you rate the contents of the curricular?   | 71.03         | 18.04 | 6.43  | 4.05    |
| 10.      | How do you rate lab facilities, if applicable?    | 68.14         | 16.25 | 8.67  | 6.94    |



#### During feedback suggestions received from students are as follows:

- Provide expert from the industry
- ✤ Installation of E library
- More Practical Exposure
- Students should be provided e-notes.
- ✤ Faculties should suggest question bank or MCQs for practice.

The feedback & suggestions obtained are discussed with the higher authorities & management and the issues of special concerns are addressed and discussed in the in-house meetings for the upcoming session. Required actions were taken in the form of sending circulars to course department along with the students.

| Feedback                                  | Action Taken                                      |
|---|---|
| Provide expert from the industry          | Guest Lectures and Workshops were organized       |
|   | on regular basis as per the demand of the         |
|   | course  |
| Installation of E library                 | E-library has been installed in the Institute;    |
|   | Students can access it from the institute and     |
|   | from the home as well.                            |
| More Practical Exposure                   | Various types of events like educational,         |
|   | entertainment, etc. were organized to enhance     |
|   | practical knowledge of the students.              |
| Students should be provided e-notes.      | Students have full access to their student portal |
|   | and notes relevant to their syllabus are updated  |
|   | before their examination in the portal.           |
| Faculties should suggest question bank or | MCQ's & question bank which also include          |
| MCQs for practice.                        | previous year question papers were shared with    |
|   | students so that they can practice them well in   |
|   | time. This process helps students in              |
|   | understanding the nature of the questions,        |
|   | time- management and most importantly in          |
|   | self-evaluation.                                  |



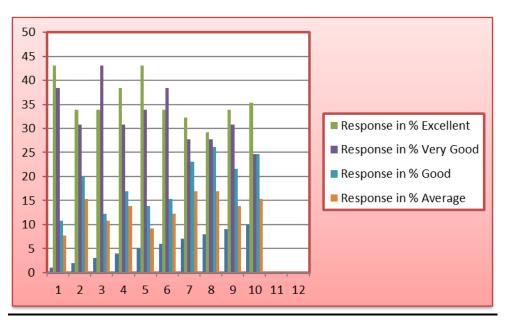
# **STUDENT FEEDBACK ANALYSIS (2017-2018)**

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Following is the analysis of the opinion provided by the students:

#### **Student Feedback Analysis**

| Question | Curriculum Evaluation Points                      | Response in % |       |       |         |
|----------|---|---------------|-------|-------|---------|
| No.      |   | Excellent     | Very  | Good  | Average |
|          |   |               | Good  |       |         |
| 1.       | Has the teacher covered entire syllabus as        |               |       |       |         |
|          | prescribed by University?                         | 82.14         | 10.38 | 5.47  | 2.01    |
| 2.       | Has the teacher covered relevant topic beyond     |               |       |       |         |
|          | Syllabus?   | 64.69         | 14.83 | 11.52 | 8.96    |
| 3.       | Effectiveness of teacher in terms of technical    |               |       |       |         |
|          | content   | 77.6          | 11.22 | 8.02  | 3.16    |
| 4.       | Effectiveness of teacher in terms of              |               |       |       |         |
|          | communication Skills                              | 63.18         | 20.89 | 9.25  | 6.68    |
| 5.       | Effectiveness of teacher in terms of use of Non   |               |       |       |         |
|          | print teaching aids                               | 64.9          | 20.52 | 7.08  | 7.5     |
| 6.       | Effectiveness of teacher in terms of Availability |               |       |       |         |
|          | beyond normal classes and co-operation to solve   |               |       |       |         |
|          | individual problems.                              | 65.34         | 21.68 | 9.99  | 2.99    |
| 7.       | Effectiveness of teacher in terms of Pace on      |               |       |       |         |
|          | which contents were covered                       | 79.63         | 13.3  | 4.04  | 3.03    |
| 8.       | Overall effectiveness of teacher                  | 80.09         | 9.16  | 6.78  | 3.97    |
| 9.       | How do you rate the contents of the curricular?   | 77.09         | 12.1  | 8.2   | 2.9     |
| 10.      | How do you rate lab facilities, if applicable?    | 72.14         | 16.39 | 6.4   | 5.07    |



#### During feedback suggestions received from students are as follows:

- Proper notes should be provided & availability of books in library
- $\clubsuit$  Make the course work more practical
- $\clubsuit$  Increase the time period of semester
- Would appreciate movie screening for better understanding of syllabus

The feedback & suggestions obtained are discussed with the higher authorities & management and the issues of special concerns are addressed and discussed in the in-house meetings for the upcoming session. Required actions were taken in the form of sending circulars to course department along with the students.

| Feedback                                       | Action Taken                                      |
|--|---|
| Proper notes should be provided & availability | Students have full access to library and their    |
| of books in library                            | student portal as well. Notes relevant to their   |
|  | syllabus are updated before their examination     |
|  | in the portal. Also the books with latest edition |
|  | have been installed in the library.               |
| Increase the time period of semester           | Extra classes were provided to the students as    |
|  | per their requirements.                           |
| Make the course work more practical            | Various types of events like educational,         |
|  | entertainment, etc. were organized to enhance     |
|  | practical knowledge of the students.              |
| Would appreciate movie screening for better    | Movie Screening is also done on regular basis.    |
| understanding of syllabus                      |   |



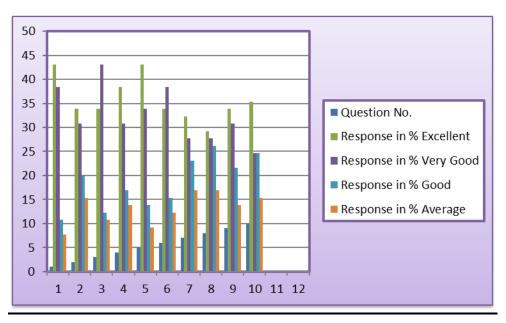
# **STUDENT FEEDBACK ANALYSIS (2016-2017)**

Fairfield Institute of Management & Technology is dedicated to the pre-eminence of education along with other important stipulation for the students. Institute conducts feedback process for knowing viewpoints of the students, and their thoughtful and constructive feedback are used to make improvements in order to enhance their growth and development if needed.

Following is the analysis of the opinion provided by the students:

#### **Student Feedback Analysis**

| Question | Curriculum Evaluation Points                      | Response in % |       |       |         |
|----------|---|---------------|-------|-------|---------|
| No.      |   | Excellent     | Very  | Good  | Average |
|          |   |               | Good  |       |         |
| 1.       | Has the teacher covered entire syllabus as        |               |       |       |         |
|          | prescribed by University?                         | 66.88         | 15.93 | 11.45 | 5.74    |
| 2.       | Has the teacher covered relevant topic beyond     |               |       |       |         |
|          | Syllabus?   | 65.31         | 18.32 | 9.41  | 6.96    |
| 3.       | Effectiveness of teacher in terms of technical    |               |       |       |         |
|          | content   | 40.63         | 36.52 | 13.48 | 9.38    |
| 4.       | Effectiveness of teacher in terms of              |               |       |       |         |
|          | communication Skills                              | 38.48         | 34.77 | 17.19 | 9.57    |
| 5.       | Effectiveness of teacher in terms of use of Non   |               |       |       |         |
|          | print teaching aids                               | 56.88         | 17.93 | 14.45 | 10.74   |
| 6.       | Effectiveness of teacher in terms of Availability |               |       |       |         |
|          | beyond normal classes and co-operation to solve   |               |       |       |         |
|          | individual problems.                              | 36.52         | 27.34 | 19.14 | 16.99   |
| 7.       | Effectiveness of teacher in terms of Pace on      |               |       |       |         |
|          | which contents were covered                       | 45.9          | 26.95 | 18.55 | 8.59    |
| 8.       | Overall effectiveness of teacher                  | 38.28         | 29.1  | 19.34 | 13.28   |
| 9.       | How do you rate the contents of the curricular?   | 34.96         | 25.98 | 25    | 14.06   |
| 10.      | How do you rate lab facilities, if applicable?    | 46.09         | 26.76 | 15.04 | 12.11   |



#### During feedback suggestions received from students are as follows:

- Latest edition books
- ✤ Extra classes with faculty
- ✤ Co curricular activities

The feedback & suggestions obtained are discussed with the higher authorities & management and the issues of special concerns are addressed and discussed in the in-house meetings for the upcoming session. Required actions were taken in the form of sending circulars to course department along with the students.

| Feedback                   | Action Taken                                   |
|----------------------------|--|
| Latest Edition books       | Books of latest edition were installed in the  |
|                            | library as per the current syllabus.           |
| Extra classes with faculty | Extra classes were provided to the students as |
|                            | per their requirements.                        |
| Co-curricular activities   | Various types of events like educational,      |
|                            | entertainment, etc. were organized to enhance  |
|                            | practical knowledge of the students.           |



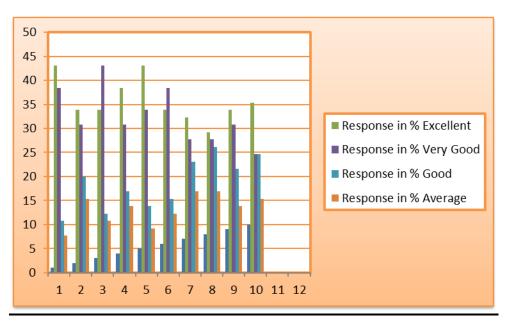
# **STUDENT FEEDBACK ANALYSIS (2015-2016)**

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Following is the analysis of the opinion provided by the students:

#### **Student Feedback Analysis**

| Question | Curriculum Evaluation Points                      | Response in % |       |       |         |
|----------|---|---------------|-------|-------|---------|
| No.      |   | Excellent     | Very  | Good  | Average |
|          |   |               | Good  |       |         |
| 1.       | Has the teacher covered entire syllabus as        |               |       |       |         |
|          | prescribed by University?                         | 43.3          | 25.77 | 16.49 | 14.43   |
| 2.       | Has the teacher covered relevant topic beyond     |               |       |       |         |
|          | Syllabus?   | 40.21         | 34.54 | 14.43 | 10.82   |
| 3.       | Effectiveness of teacher in terms of technical    |               |       |       |         |
|          | content   | 38.14         | 36.08 | 15.46 | 10.31   |
| 4.       | Effectiveness of teacher in terms of              |               |       |       |         |
|          | communication Skills                              | 35.05         | 32.47 | 16.49 | 15.98   |
| 5.       | Effectiveness of teacher in terms of use of Non   |               |       |       |         |
|          | print teaching aids                               | 44.33         | 27.84 | 14.95 | 12.89   |
| 6.       | Effectiveness of teacher in terms of Availability |               |       |       |         |
|          | beyond normal classes and co-operation to solve   |               |       |       |         |
|          | individual problems.                              | 40.72         | 26.8  | 18.04 | 14.43   |
| 7.       | Effectiveness of teacher in terms of Pace on      |               |       |       |         |
|          | which contents were covered                       | 34.02         | 31.96 | 24.74 | 9.28    |
| 8.       | Overall effectiveness of teacher                  | 38.14         | 37.63 | 14.95 | 9.28    |
| 9.       | How do you rate the contents of the curricular?   | 40.72         | 38.66 | 13.4  | 7.22    |
| 10.      | How do you rate lab facilities, if applicable?    | 44.33         | 35.57 | 10.82 | 9.28    |



#### During feedback suggestions received from students are as follows:

- Sports events should be organized
- ✤ Information related student portal should be given.
- Books should be provided in Hindi for Hindi medium students.
- Projector should be installed in classrooms for better understanding.

The feedback & suggestions obtained are discussed with the higher authorities & management and the issues of special concerns are addressed and discussed in the in-house meetings for the upcoming session. Required actions were taken in the form of sending circulars to course department along with the students.

| Feedback  | Action Taken                                   |
|---|--|
| Sports events should be organized               | Different teams for various sports were made   |
|   | and Sports events were organized. Institute    |
|   | also supports students who play individual.    |
| Information related student portal should be    | Workshop was organized to let students know    |
| given.  | how to access their student portal account and |
|   | it's usages as well.                           |
| Books should be provided in Hindi for Hindi     | Books according to the requirement of the      |
| medium students.                                | students were introduced in the book bank.     |
|   | Also, students have full access to library.    |
| Projector should be installed in classrooms for | Projectors were installed in the classrooms to |
| better understanding                            | use different teaching aids which helps        |
|   | students in better learning and understanding  |

